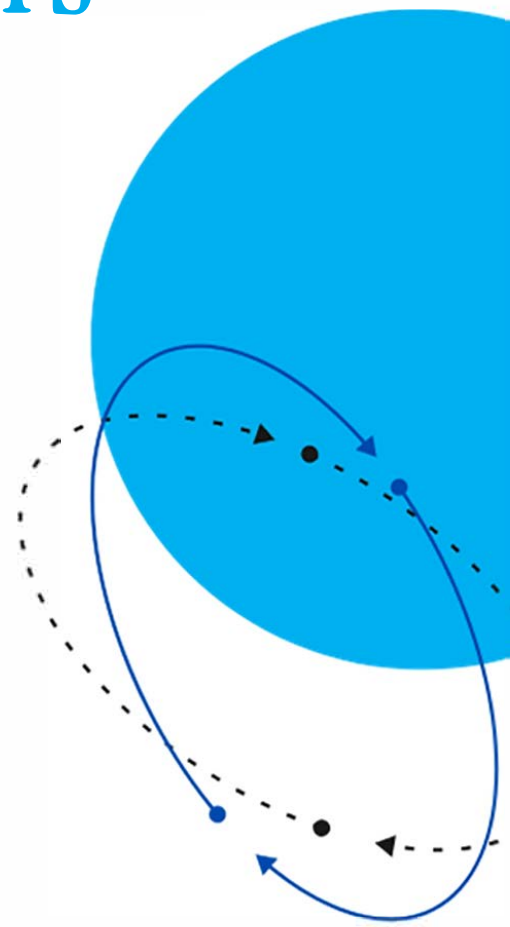
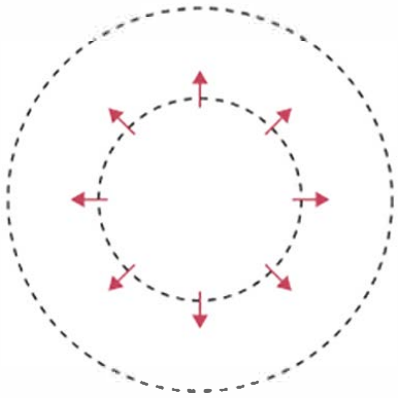
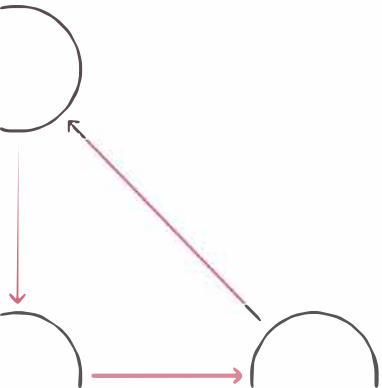


STUDENT SURVEYS AND RESULTS





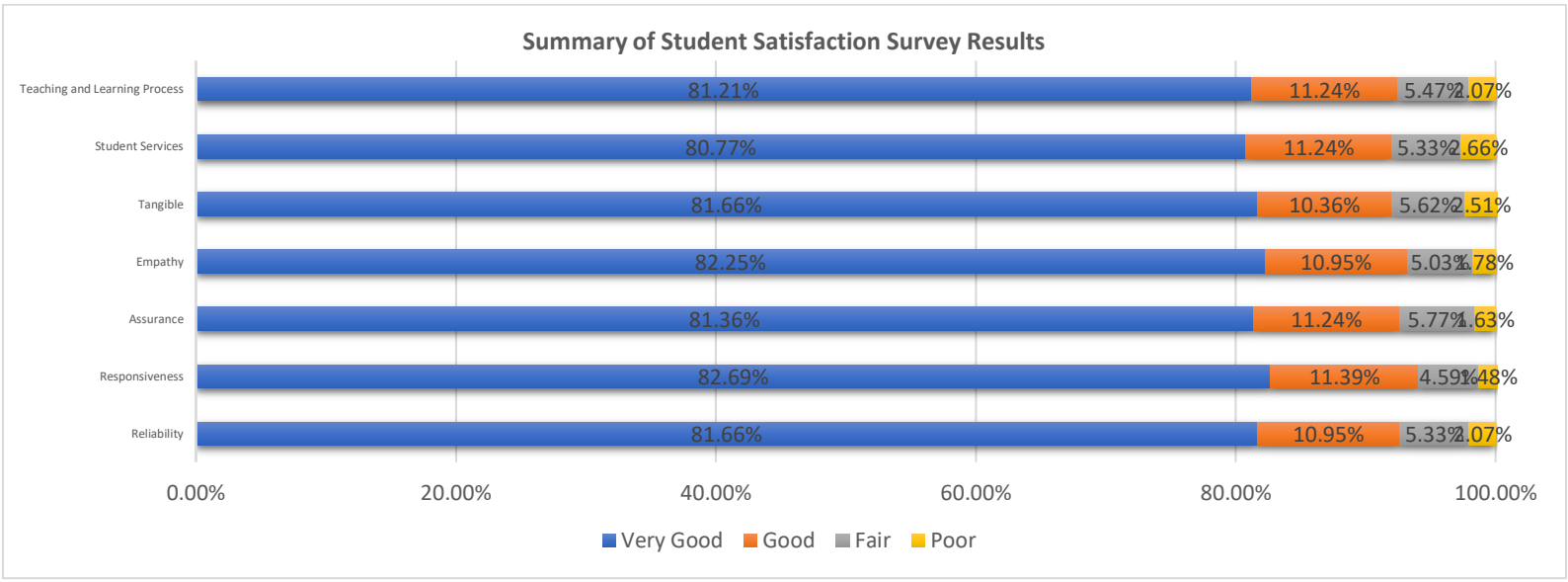


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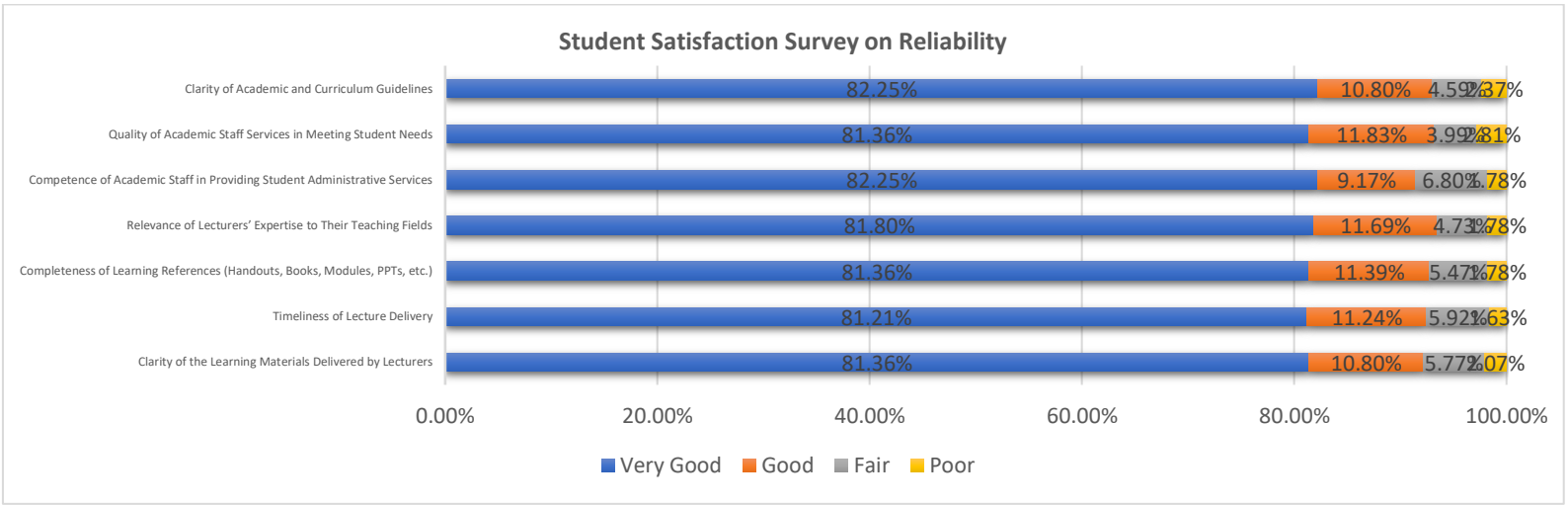
Student Satisfaction Survey Results in 2024

Summary of Student Satisfaction Survey Results



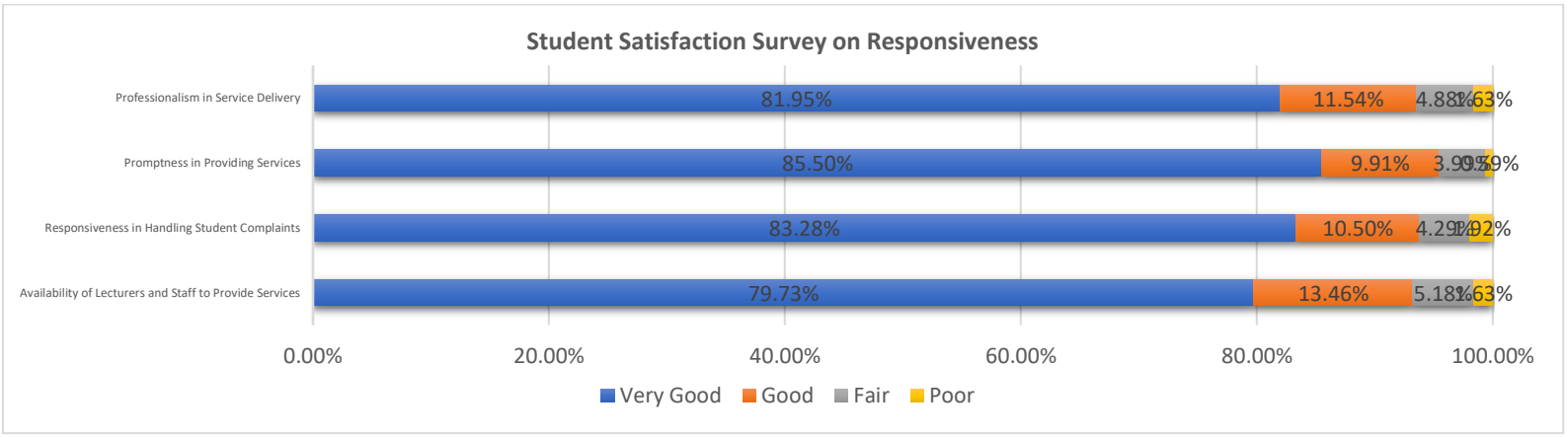
No.	Statement	Survey Results				Average	Criteria
		Very Good	Good	Fair	Poor		
1	Reliability: the ability of lecturers, academic staff, and administrators in providing services	552	74	36	14	3.72	Very good
2	Responsiveness: willingness of lecturers, academic staff, and administrators to assist students and provide services promptly	559	77	31	10	3.75	Very good
3	Assurance: the ability of lecturers, academic staff, and administrators to ensure students that the provided services comply with the standards and regulations	550	76	39	11	3.72	Very good
4	Empathy: willingness and concern of lecturers, academic staff, and administrators to give attention to students	556	74	34	12	3.74	Very good
5	Student's assessment of the adequacy, accessibility, and quality of facilities and infrastructure	552	70	38	17	3.71	Very good
6	Availability of Student Services	546	76	36	18	3.7	Very good
7	Teaching and Learning Process	549	76	37	14	3.72	Very good
Average						**3.72**	Very good

Student Satisfaction Survey on Reliability



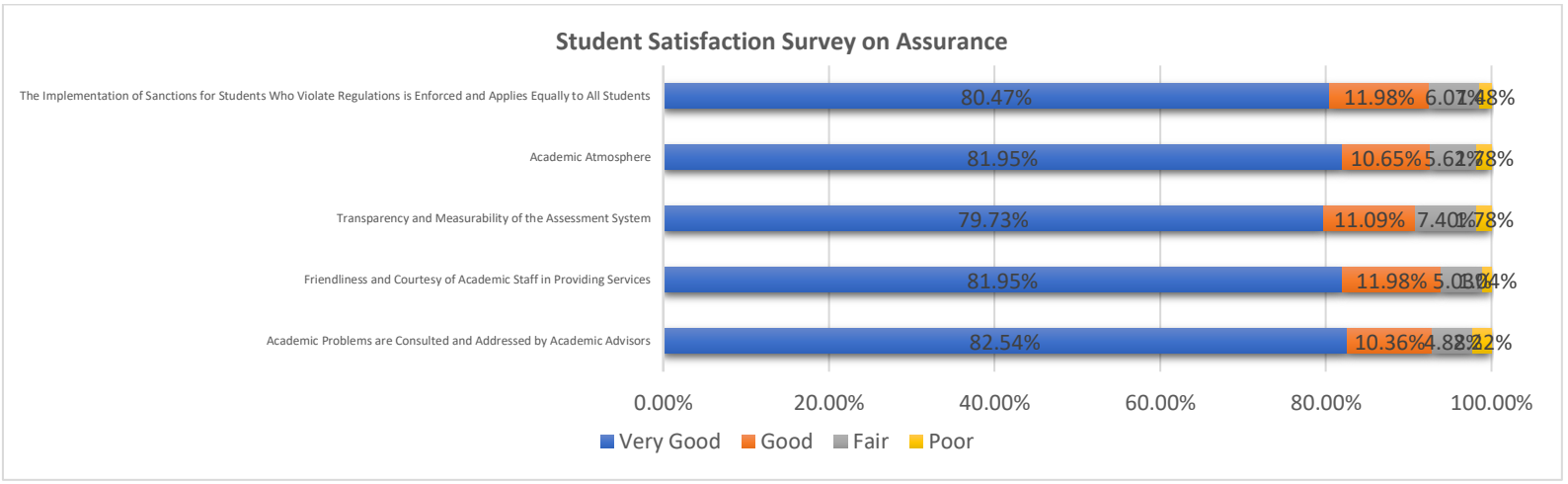
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Clarity of the Learning Materials Delivered by Lecturers	550	73	39	14	676	3.71	Very good
2	Timeliness of Lecture Delivery	549	76	40	11	676	3.72	Very good
3	Completeness of Learning References (Handouts, Books, Modules, PPTs, etc.)	550	77	37	12	676	3.72	Very good
4	Relevance of Lecturers' Expertise to Their Teaching Fields	553	79	32	12	676	3.74	Very good
5	Competence of Academic Staff in Providing Student Administrative Services	556	62	46	12	676	3.72	Very good
6	Quality of Academic Staff Services in Meeting Student Needs	550	80	27	19	676	3.72	Very good
7	Clarity of Academic and Curriculum Guidelines	556	73	31	16	676	3.73	Very good
Average							**3.72**	Very good

Student Satisfaction Survey on Responsiveness



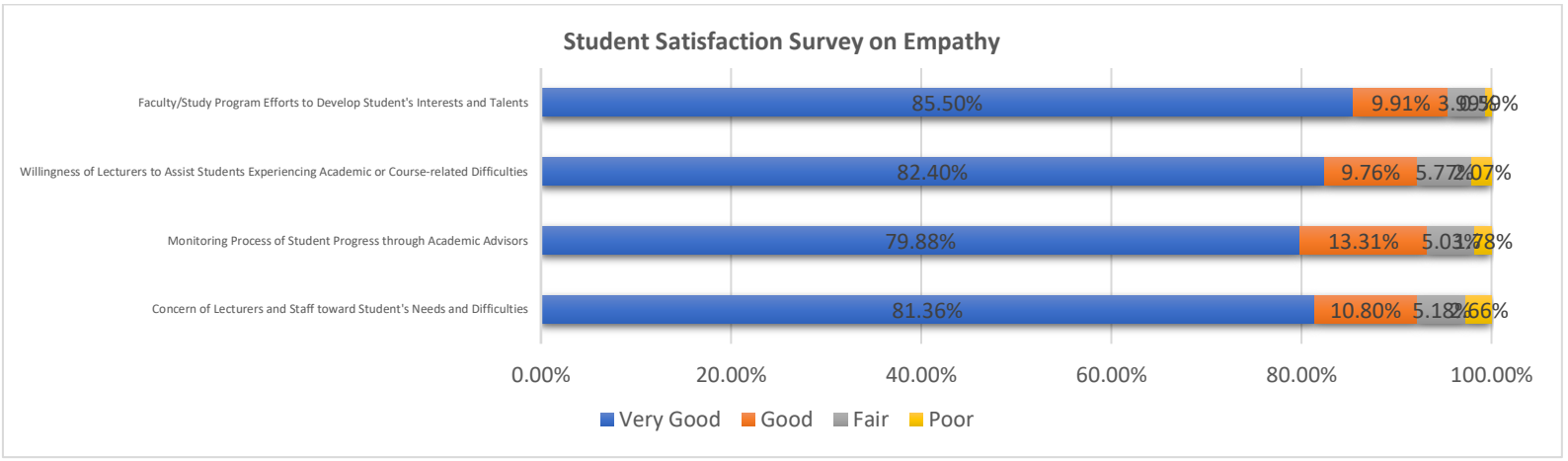
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Availability of Lecturers and Staff to Provide Services	539	91	35	11	676	3.71	Very good
2	Responsiveness in Handling Student Complaints	563	71	29	13	676	3.75	Very good
3	Promptness in Providing Services	578	67	27	4	676	3.8	Very good
4	Professionalism in Service Delivery	554	78	33	11	676	3.74	Very good
Average							**3.75**	Very good

Student Satisfaction Survey on Assurance



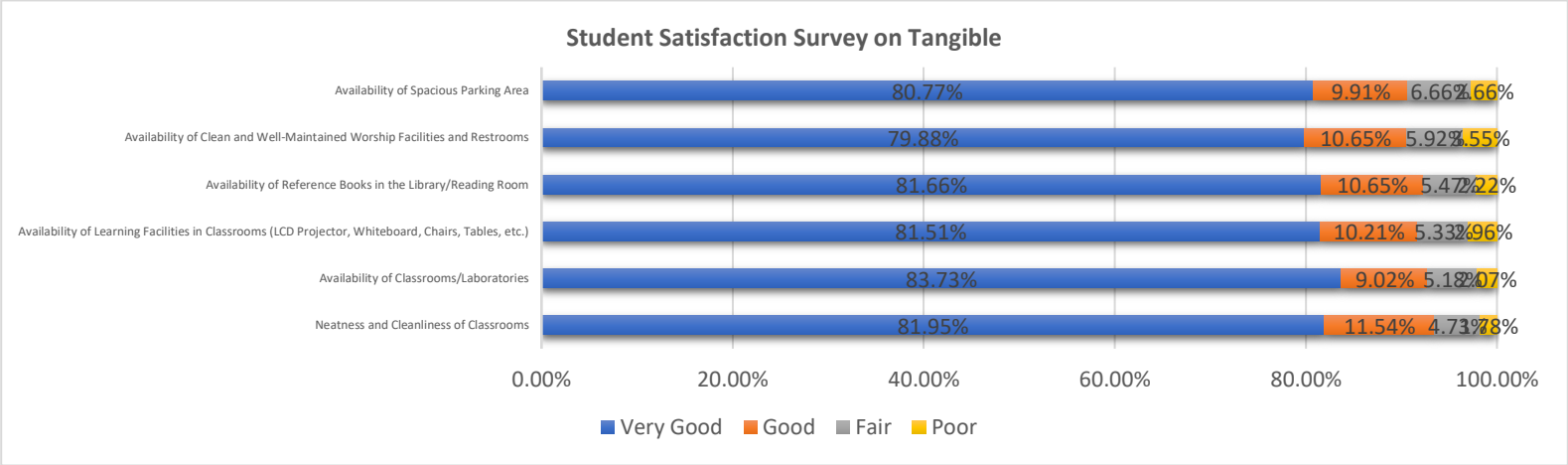
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Academic Problems are Consulted and Addressed by Academic Advisors	558	70	33	15	676	3.73	Very good
2	Friendliness and Courtesy of Academic Staff in Providing Services	554	81	34	7	676	3.75	Very good
3	Transparency and Measurability of the Assessment System	539	75	50	12	676	3.69	Very good
4	Academic Atmosphere	554	72	38	12	676	3.73	Very good
5	The Implementation of Sanctions for Students Who Violate Regulations is Enforced and Applies Equally to All Students	544	81	41	10	676	3.71	Very good
Average							**3.72**	Very good

Student Satisfaction Survey on Empathy



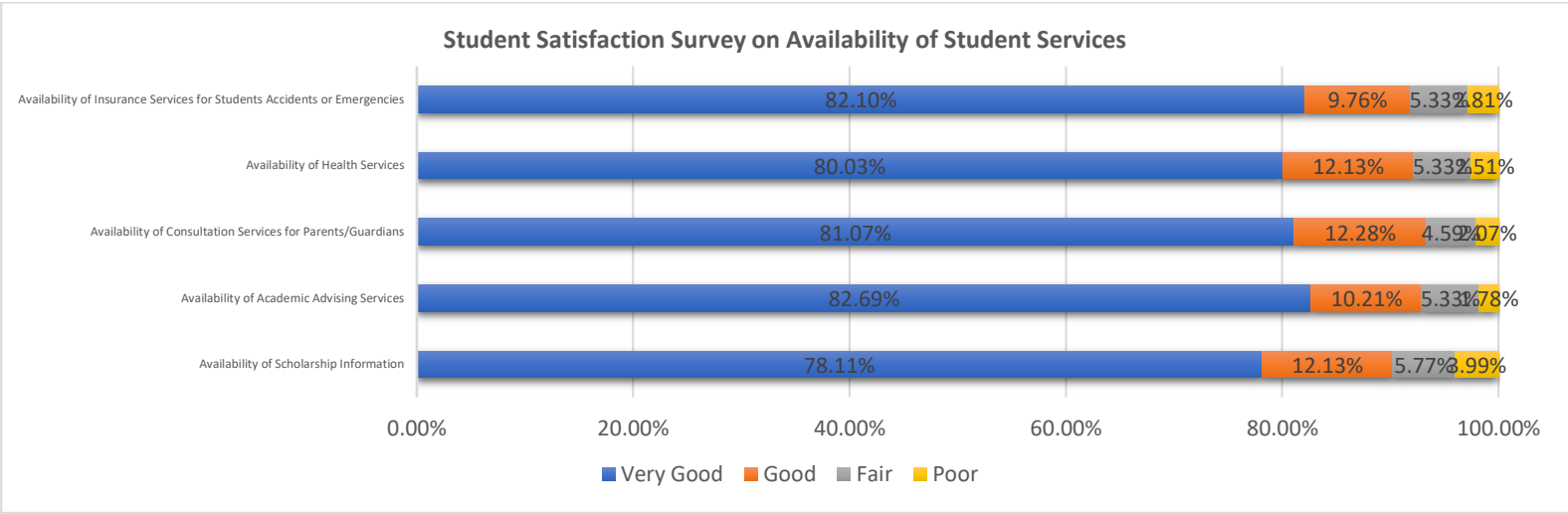
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Concern of Lecturers and Staff toward Student's Needs and Difficulties	550	73	35	18	676	3.71	Very good
2	Monitoring Process of Student Progress through Academic Advisors	540	90	34	12	676	3.71	Very good
3	Willingness of Lecturers to Assist Students Experiencing Academic or Course-related Difficulties	557	66	39	14	676	3.72	Very good
4	Faculty/Study Program Efforts to Develop Student's Interests and Talents	578	67	27	4	676	3.8	Very good
Average							**3.74**	Very good

Student Satisfaction Survey on Tangible



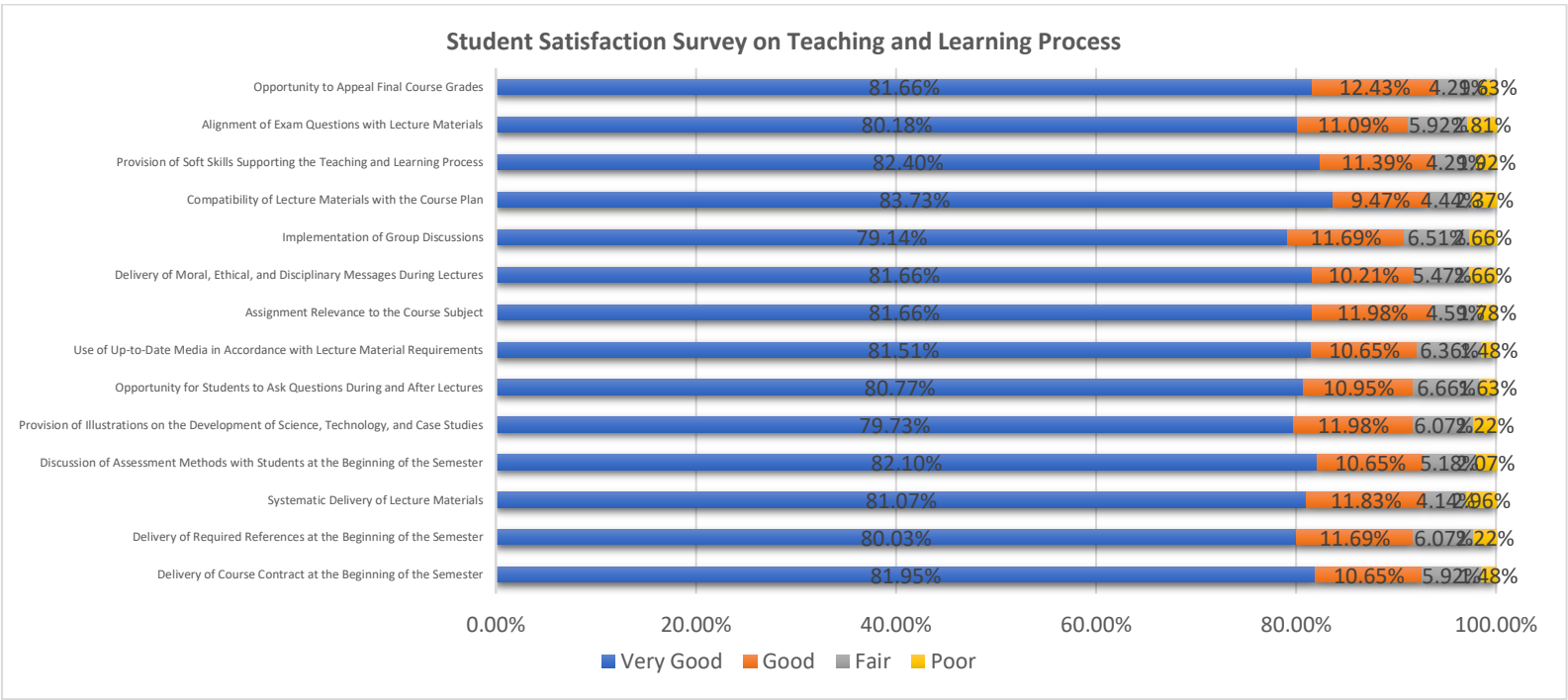
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Neatness and Cleanliness of Classrooms	554	78	32	12	676	3.74	Very good
2	Availability of Classrooms/Laboratories	566	61	35	14	676	3.74	Very good
3	Availability of Learning Facilities in Classrooms (LCD Projector, Whiteboard, Chairs, Tables, etc.)	551	69	36	20	676	3.7	Very good
4	Availability of Reference Books in the Library/Reading Room	552	72	37	15	676	3.72	Very good
5	Availability of Clean and Well-Maintained Worship Facilities and Restrooms	540	72	40	24	676	3.67	Very good
6	Availability of Spacious Parking Area	546	67	45	18	676	3.69	Very good
Average							**3.71**	Very good

Student Satisfaction Survey on Availability of Student Services



No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Availability of Scholarship Information	528	82	39	27	676	3.64	Very good
2	Availability of Academic Advising Services	559	69	36	12	676	3.74	Very good
3	Availability of Consultation Services for Parents/Guardians	548	83	31	14	676	3.72	Very good
4	Availability of Health Services	541	82	36	17	676	3.7	Very good
5	Availability of Insurance Services for Students Accidents or Emergencies	555	66	36	19	676	3.71	Very good
Average							**3.70**	Very good

Student Satisfaction Survey on Teaching and Learning Process

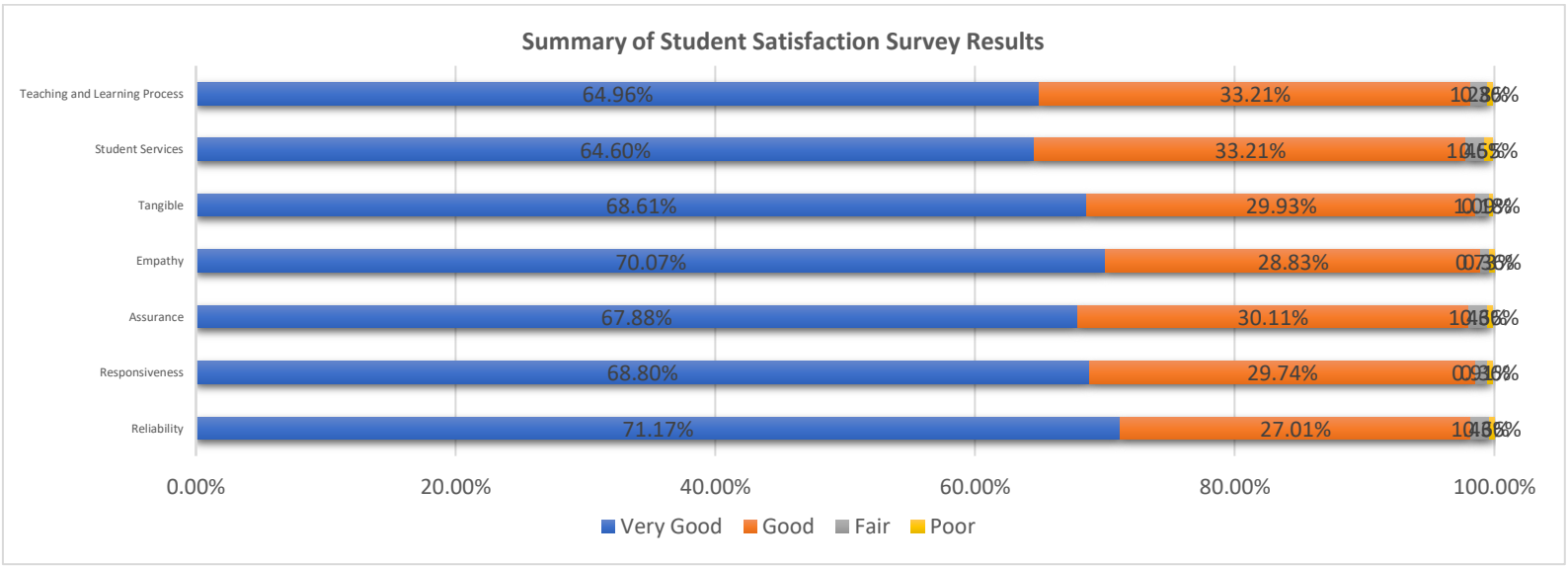


No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Delivery of Course Contract at the Beginning of the Semester	554	72	40	10	676	3.73	Very good
2	Delivery of Required References at the Beginning of the Semester	541	79	41	15	676	3.7	Very good
3	Systematic Delivery of Lecture Materials	548	80	28	20	676	3.71	Very good
4	Discussion of Assessment Methods with Students at the Beginning of the Semester	555	72	35	14	676	3.73	Very good
5	Provision of Illustrations on the Development of Science, Technology, and Case Studies	539	81	41	15	676	3.69	Very good
6	Opportunity for Students to Ask Questions During and After Lectures	546	74	45	11	676	3.71	Very good
7	Use of Up-to-Date Media in Accordance with Lecture Material Requirements	551	72	43	10	676	3.72	Very good
8	Assignment Relevance to the Course Subject	552	81	31	12	676	3.74	Very good
9	Delivery of Moral, Ethical, and Disciplinary Messages During Lectures	552	69	37	18	676	3.71	Very good
10	Implementation of Group Discussions	535	79	44	18	676	3.67	Very good
11	Compatibility of Lecture Materials with the Course Plan	566	64	30	16	676	3.75	Very good

12	Provision of Soft Skills Supporting the Teaching and Learning Process	557	77	29	13	676	3.74	Very good
13	Alignment of Exam Questions with Lecture Materials	542	75	40	19	676	3.69	Very good
14	Opportunity to Appeal Final Course Grades	552	84	29	11	676	3.74	Very good
Average							**3.72**	Very good

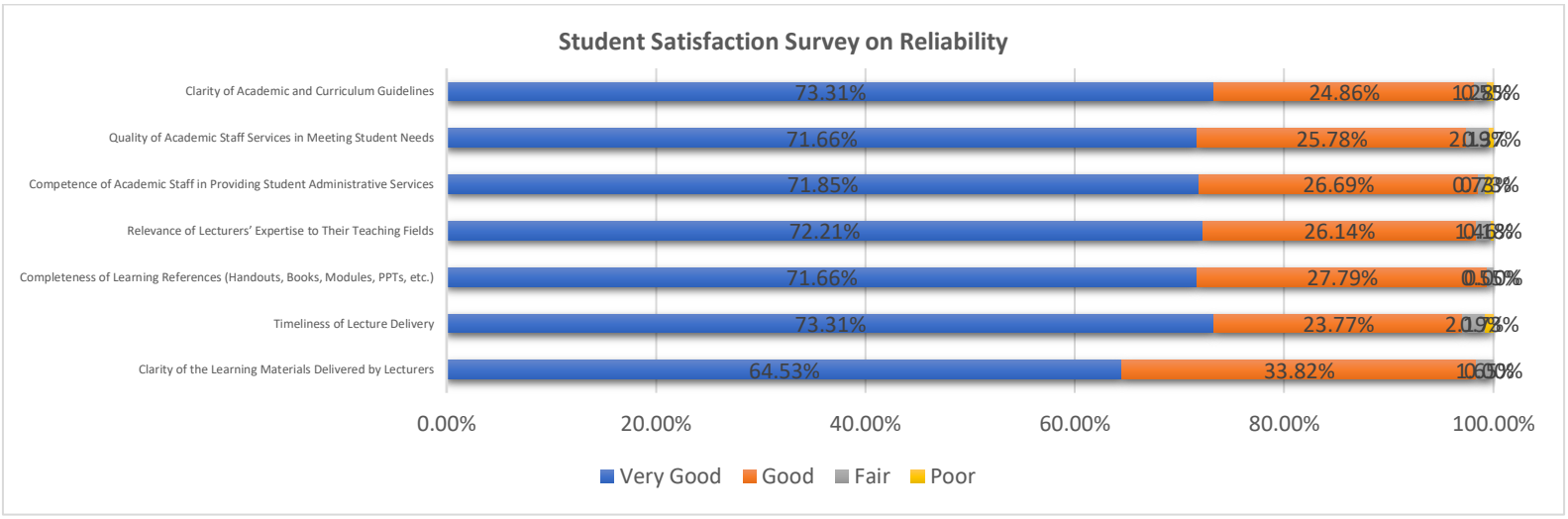
Student Satisfaction Survey Results in 2023

Summary of Student Satisfaction Survey Results



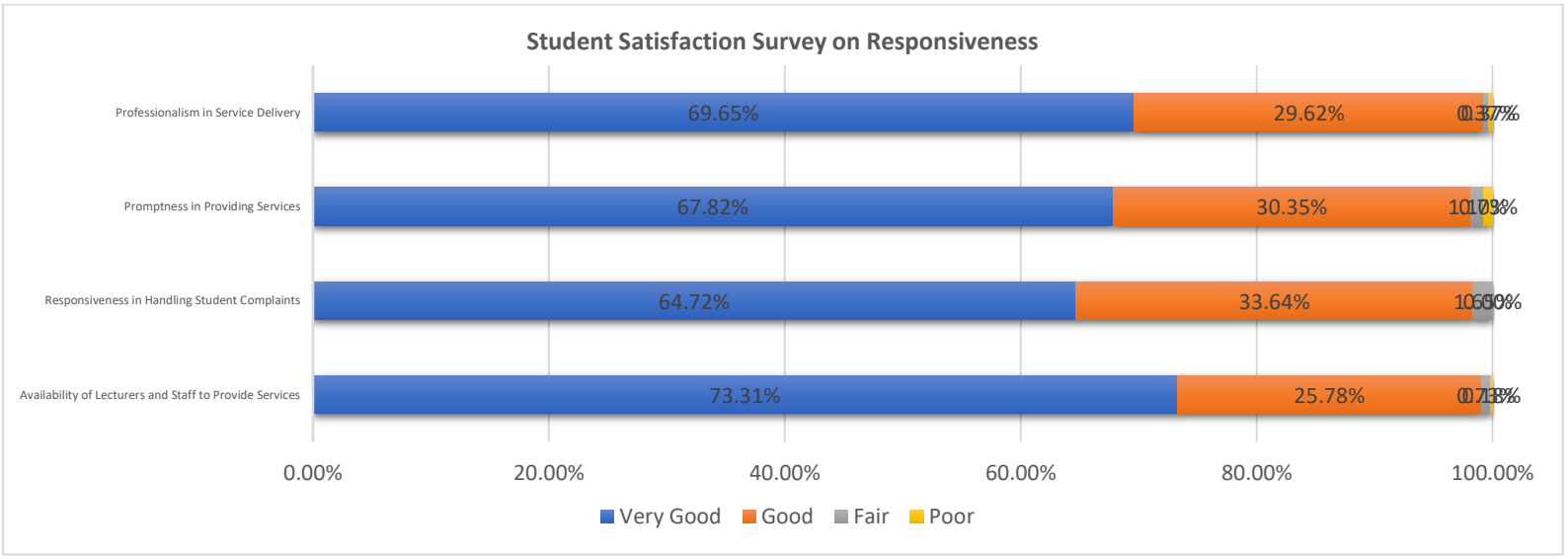
No.	Statement	Survey Results				Average	Criteria
		Very Good	Good	Fair	Poor		
1	Reliability: the ability of lecturers, academic staff, and administrators in providing services	390	148	8	2	3.69	Very good
2	Responsiveness: willingness of lecturers, academic staff, and administrators to assist students and provide services promptly	377	163	5	2	3.67	Very good
3	Assurance: the ability of lecturers, academic staff, and administrators to ensure students that the provided services comply with the standards and regulations	372	165	8	2	3.66	Very good
4	Empathy: willingness and concern of lecturers, academic staff, and administrators to give attention to students	384	158	4	2	3.69	Very good
5	Student's assessment of the adequacy, accessibility, and quality of facilities and infrastructure	376	164	6	1	3.67	Very good
6	Availability of Student Services	354	182	8	3	3.62	Very good
7	Teaching and Learning Process	356	182	7	2	3.63	Very good
Average						**3.66**	Very good

Student Satisfaction Survey on Reliability



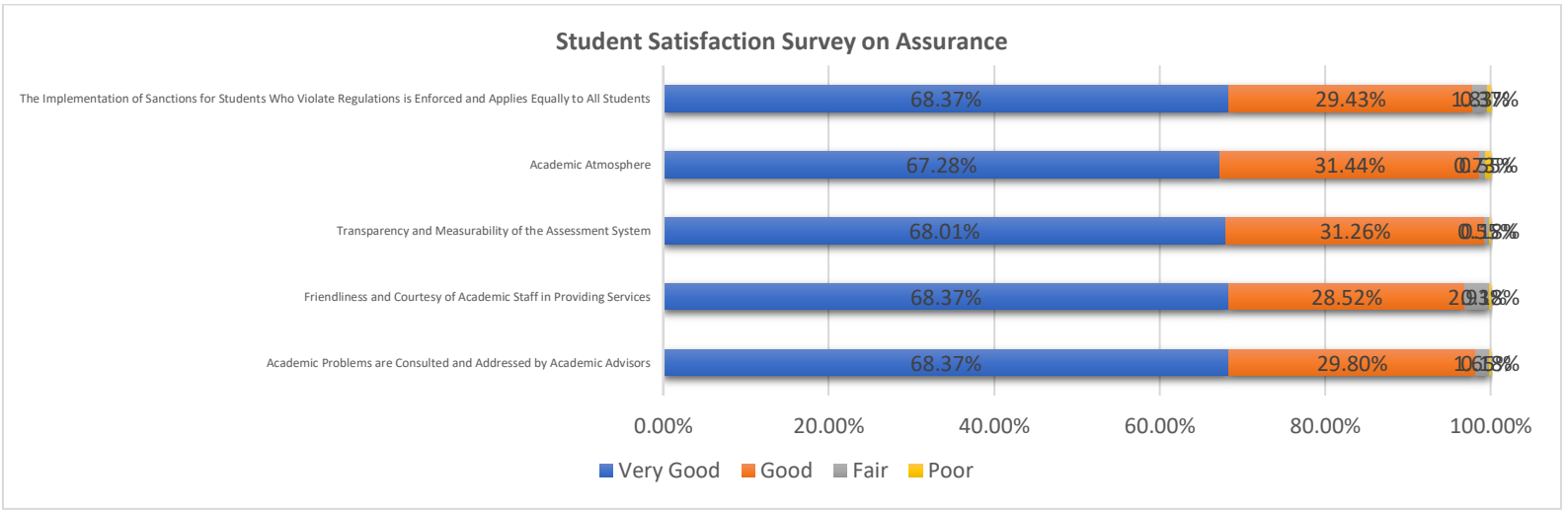
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Clarity of the Learning Materials Delivered by Lecturers	353	185	9	0	547	3.63	Very good
2	Timeliness of Lecture Delivery	401	130	12	4	547	3.7	Very good
3	Completeness of Learning References (Handouts, Books, Modules, PPTs, etc.)	392	152	3	0	547	3.71	Very good
4	Relevance of Lecturers' Expertise to Their Teaching Fields	395	143	8	1	547	3.7	Very good
5	Competence of Academic Staff in Providing Student Administrative Services	393	146	4	4	547	3.7	Very good
6	Quality of Academic Staff Services in Meeting Student Needs	392	141	12	2	547	3.69	Very good
7	Clarity of Academic and Curriculum Guidelines	401	136	7	3	547	3.71	Very good
Average							**3.69**	Very good

Student Satisfaction Survey on Responsiveness



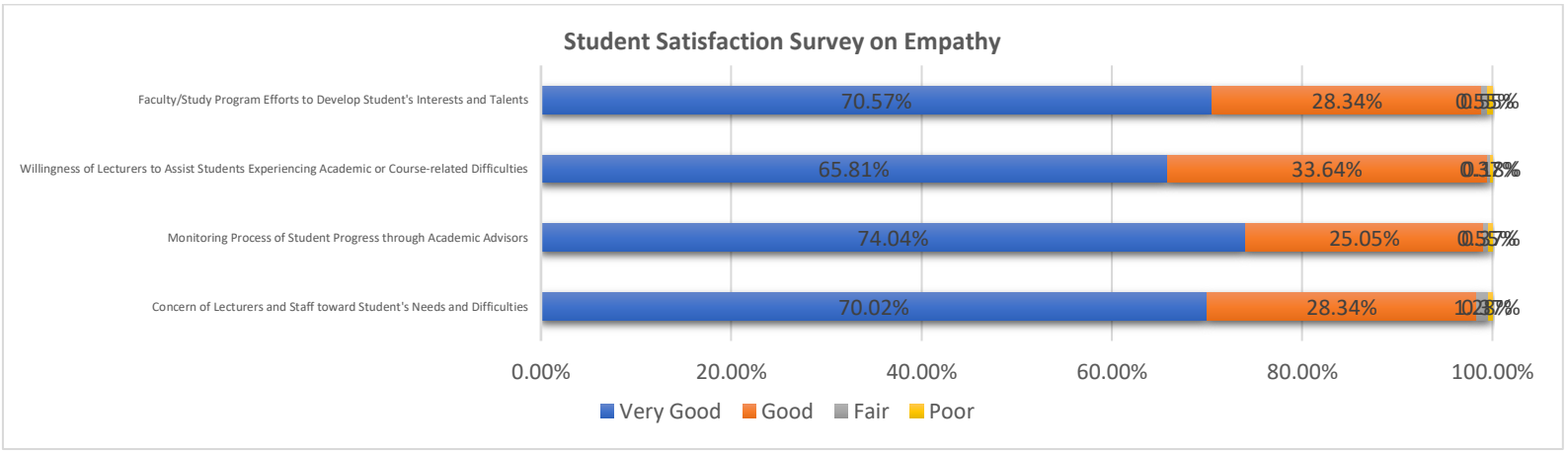
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Availability of Lecturers and Staff to Provide Services	401	141	4	1	547	3.72	Very good
2	Responsiveness in Handling Student Complaints	354	184	9	0	547	3.63	Very good
3	Promptness in Providing Services	371	166	6	4	547	3.65	Very good
4	Professionalism in Service Delivery	381	162	2	2	547	3.69	Very good
Average							**3.67**	Very good

Student Satisfaction Survey on Assurance



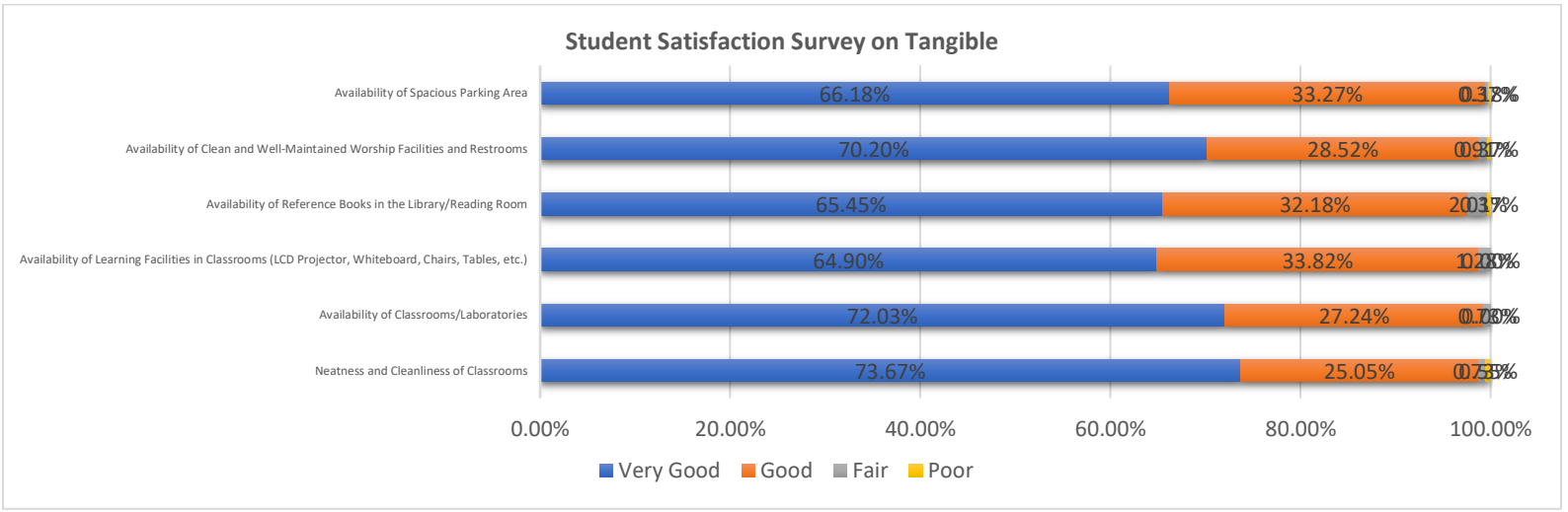
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Academic Problems are Consulted and Addressed by Academic Advisors	374	163	9	1	547	3.66	Very good
2	Friendliness and Courtesy of Academic Staff in Providing Services	374	156	16	1	547	3.65	Very good
3	Transparency and Measurability of the Assessment System	372	171	3	1	547	3.67	Very good
4	Academic Atmosphere	368	172	4	3	547	3.65	Very good
5	The Implementation of Sanctions for Students Who Violate Regulations is Enforced and Applies Equally to All Students	374	161	10	2	547	3.66	Very good
Average							**3.66**	Very good

Student Satisfaction Survey on Empathy



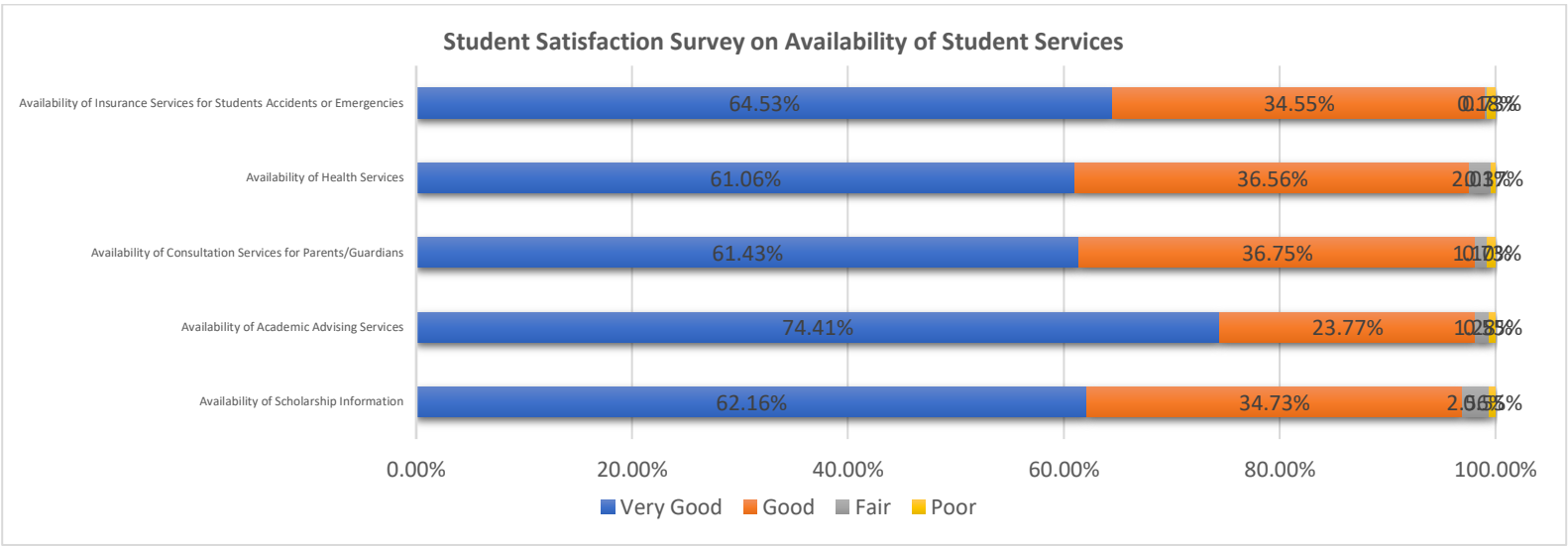
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Concern of Lecturers and Staff toward Student's Needs and Difficulties	383	155	7	2	547	3.68	Very good
2	Monitoring Process of Student Progress through Academic Advisors	405	137	3	2	547	3.73	Very good
3	Willingness of Lecturers to Assist Students Experiencing Academic or Course-related Difficulties	360	184	2	1	547	3.65	Very good
4	Faculty/Study Program Efforts to Develop Student's Interests and Talents	386	155	3	3	547	3.69	Very good
Average							**3.69**	Very good

Student Satisfaction Survey on Tangible



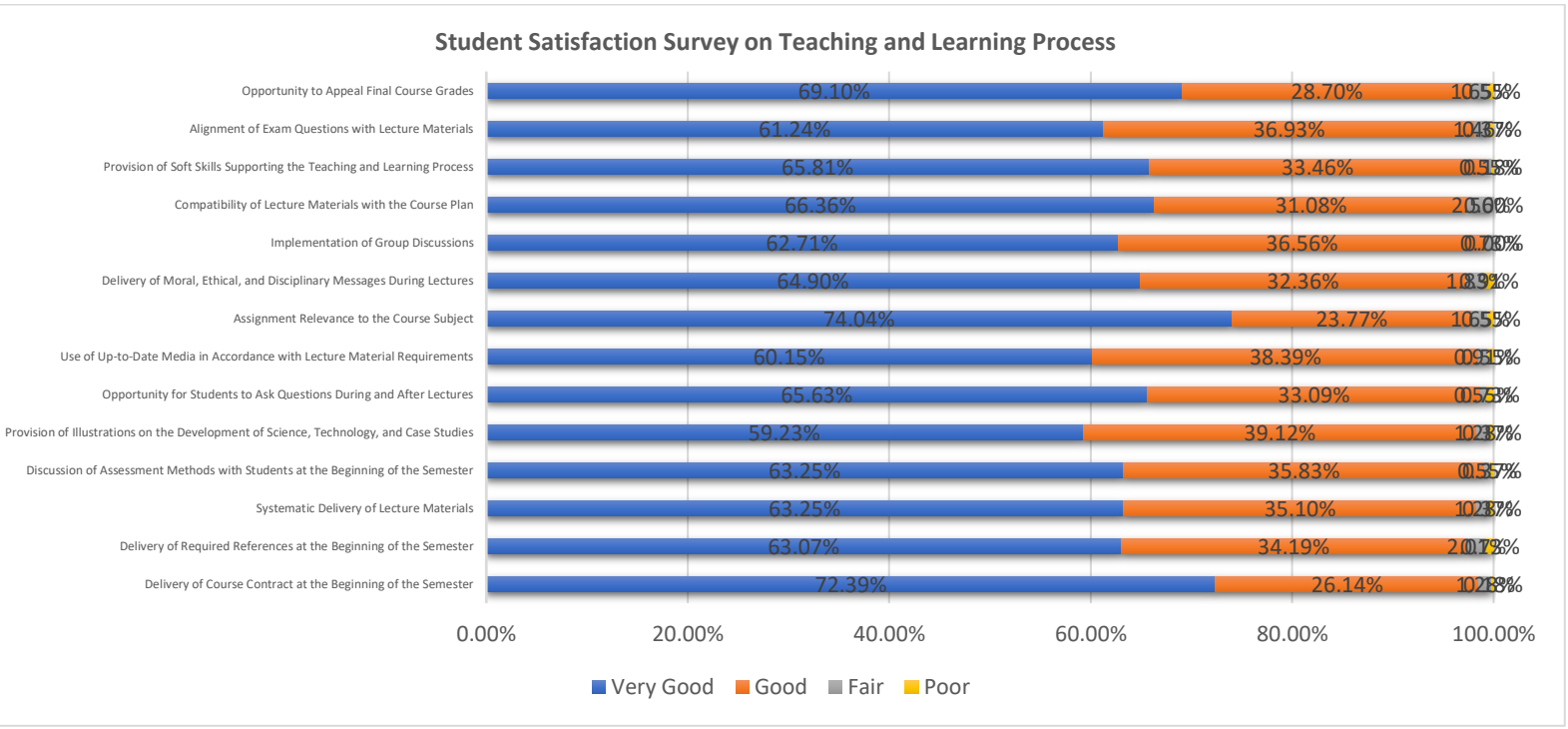
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Neatness and Cleanliness of Classrooms	403	137	4	3	547	3.72	Very good
2	Availability of Classrooms/Laboratories	394	149	4	0	547	3.71	Very good
3	Availability of Learning Facilities in Classrooms (LCD Projector, Whiteboard, Chairs, Tables, etc.)	355	185	7	0	547	3.64	Very good
4	Availability of Reference Books in the Library/Reading Room	358	176	11	2	547	3.63	Very good
5	Availability of Clean and Well-Maintained Worship Facilities and Restrooms	384	156	5	2	547	3.69	Very good
6	Availability of Spacious Parking Area	362	182	2	1	547	3.65	Very good
Average							**3.67**	Very good

Student Satisfaction Survey on Availability of Student Services



No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Availability of Scholarship Information	340	190	14	3	547	3.59	Very good
2	Availability of Academic Advising Services	407	130	7	3	547	3.72	Very good
3	Availability of Consultation Services for Parents/Guardians	336	201	6	4	547	3.59	Very good
4	Availability of Health Services	334	200	11	2	547	3.58	Very good
5	Availability of Insurance Services for Students Accidents or Emergencies	353	189	1	4	547	3.63	Very good
Average							**3.62**	Very good

Student Satisfaction Survey on Teaching and Learning Process

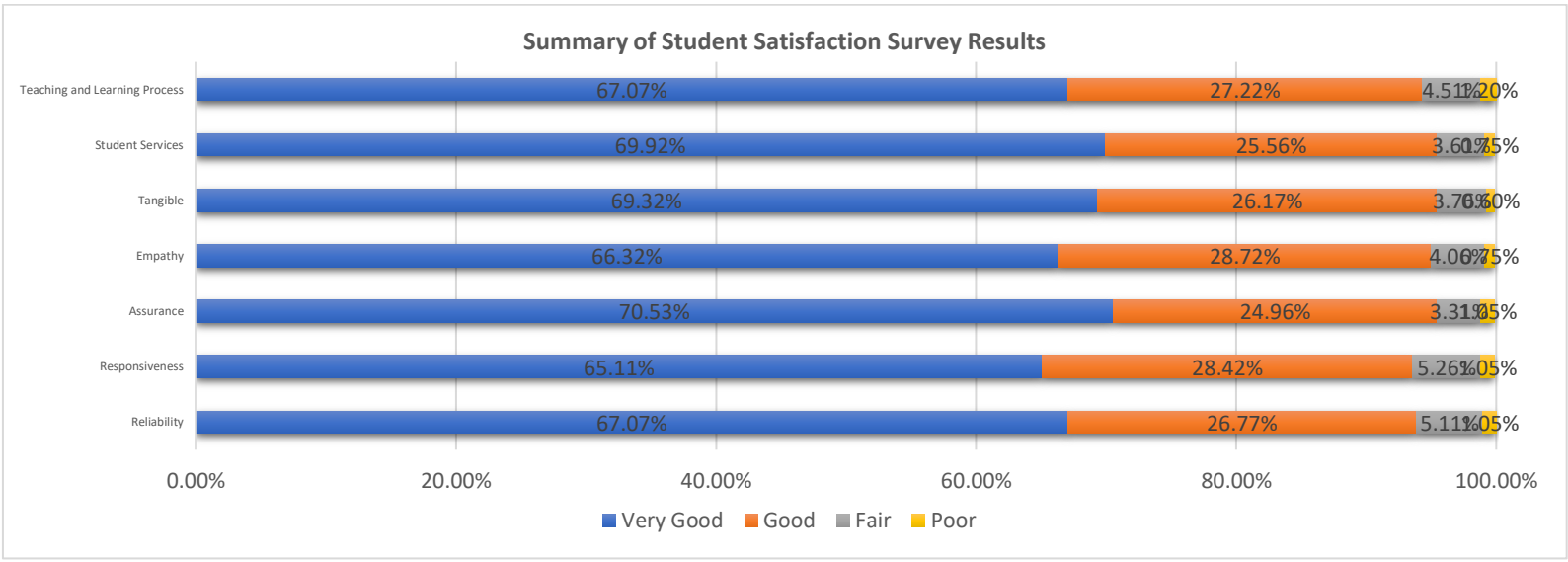


No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Delivery of Course Contract at the Beginning of the Semester	396	143	7	1	547	3.71	Very good
2	Delivery of Required References at the Beginning of the Semester	345	187	11	4	547	3.6	Very good
3	Systematic Delivery of Lecture Materials	346	192	7	2	547	3.61	Very good
4	Discussion of Assessment Methods with Students at the Beginning of the Semester	346	196	3	2	547	3.62	Very good
5	Provision of Illustrations on the Development of Science, Technology, and Case Studies	324	214	7	2	547	3.57	Very good
6	Opportunity for Students to Ask Questions During and After Lectures	359	181	3	4	547	3.64	Very good
7	Use of Up-to-Date Media in Accordance with Lecture Material Requirements	329	210	5	3	547	3.58	Very good
8	Assignment Relevance to the Course Subject	405	130	9	3	547	3.71	Very good
9	Delivery of Moral, Ethical, and Disciplinary Messages During Lectures	355	177	10	5	547	3.61	Very good
10	Implementation of Group Discussions	343	200	4	0	547	3.62	Very good
11	Compatibility of Lecture Materials with the Course Plan	363	170	14	0	547	3.64	Very good

12	Provision of Soft Skills Supporting the Teaching and Learning Process	360	183	3	1	547	3.65	Very good
13	Alignment of Exam Questions with Lecture Materials	335	202	8	2	547	3.59	Very good
14	Opportunity to Appeal Final Course Grades	378	157	9	3	547	3.66	Very good
Average							**3.63**	Very good

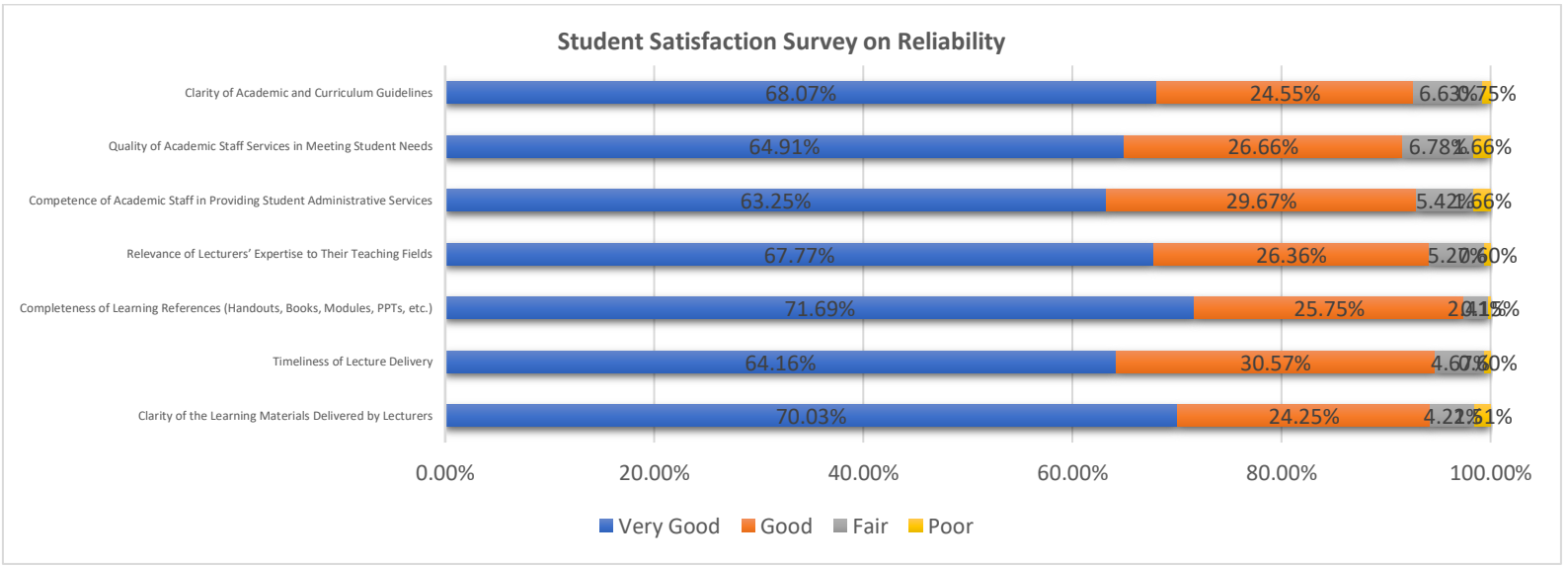
Student Satisfaction Survey Results in 2022

Summary of Student Satisfaction Survey Results



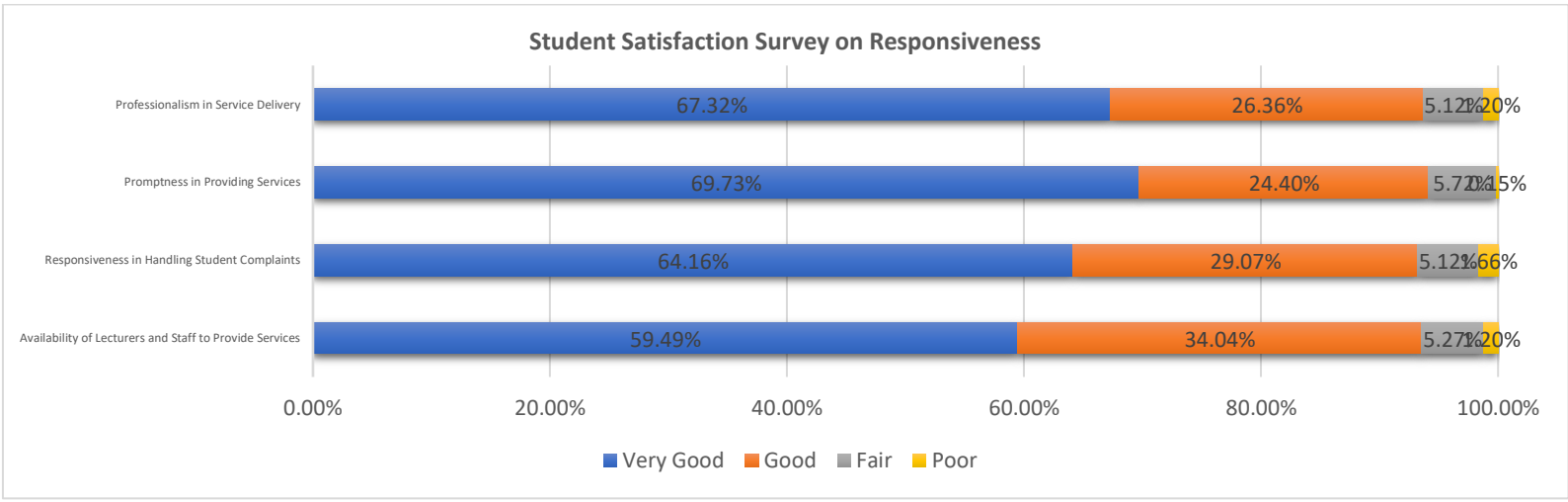
No.	Statement	Survey Results				Average	Criteria
		Very Good	Good	Fair	Poor		
1	Reliability: the ability of lecturers, academic staff, and administrators in providing services	446	178	34	7	3.6	Very good
2	Responsiveness: willingness of lecturers, academic staff, and administrators to assist students and provide services promptly	433	189	35	7	3.58	Very good
3	Assurance: the ability of lecturers, academic staff, and administrators to ensure students that the provided services comply with the standards and regulations	469	166	22	7	3.65	Very good
4	Empathy: willingness and concern of lecturers, academic staff, and administrators to give attention to students	441	191	27	5	3.61	Very good
5	Student's assessment of the adequacy, accessibility, and quality of facilities and infrastructure	461	174	25	4	3.64	Very good
6	Availability of Student Services	465	170	24	5	3.65	Very good
7	Teaching and Learning Process	446	181	30	8	3.6	Very good
Average						**3.62**	Very good

Student Satisfaction Survey on Reliability



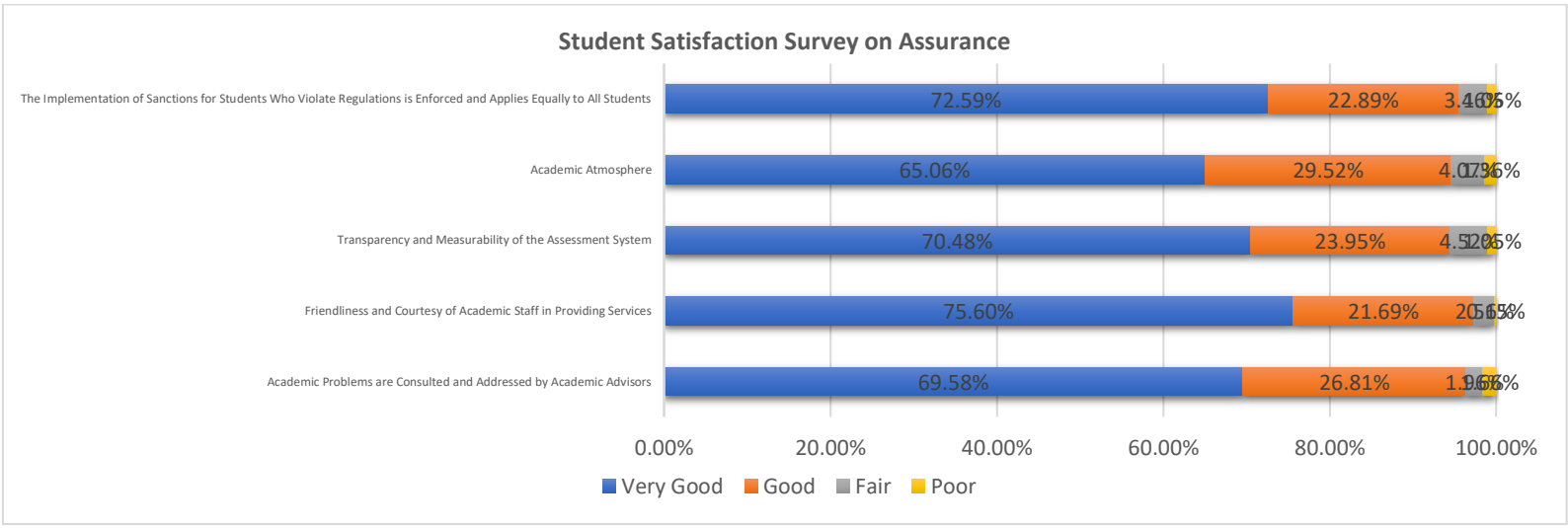
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Clarity of the Learning Materials Delivered by Lecturers	465	161	28	10	664	3.63	Very good
2	Timeliness of Lecture Delivery	426	203	31	4	664	3.58	Very good
3	Completeness of Learning References (Handouts, Books, Modules, PPTs, etc.)	476	171	16	1	664	3.69	Very good
4	Relevance of Lecturers' Expertise to Their Teaching Fields	450	175	35	4	664	3.61	Very good
5	Competence of Academic Staff in Providing Student Administrative Services	420	197	36	11	664	3.55	Very good
6	Quality of Academic Staff Services in Meeting Student Needs	431	177	45	11	664	3.55	Very good
7	Clarity of Academic and Curriculum Guidelines	452	163	44	5	664	3.6	Very good
Average							**3.60**	Very good

Student Satisfaction Survey on Responsiveness



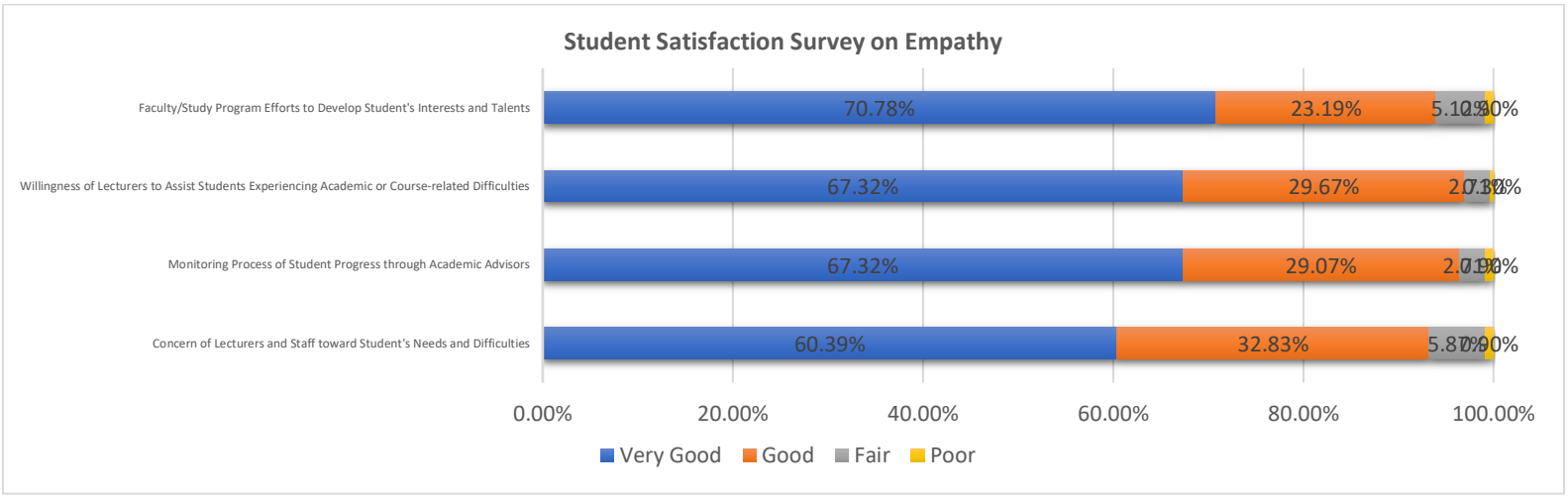
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Availability of Lecturers and Staff to Provide Services	395	226	35	8	664	3.52	Very good
2	Responsiveness in Handling Student Complaints	426	193	34	11	664	3.56	Very good
3	Promptness in Providing Services	463	162	38	1	664	3.64	Very good
4	Professionalism in Service Delivery	447	175	34	8	664	3.6	Very good
Average							**3.58**	Very good

Student Satisfaction Survey on Assurance



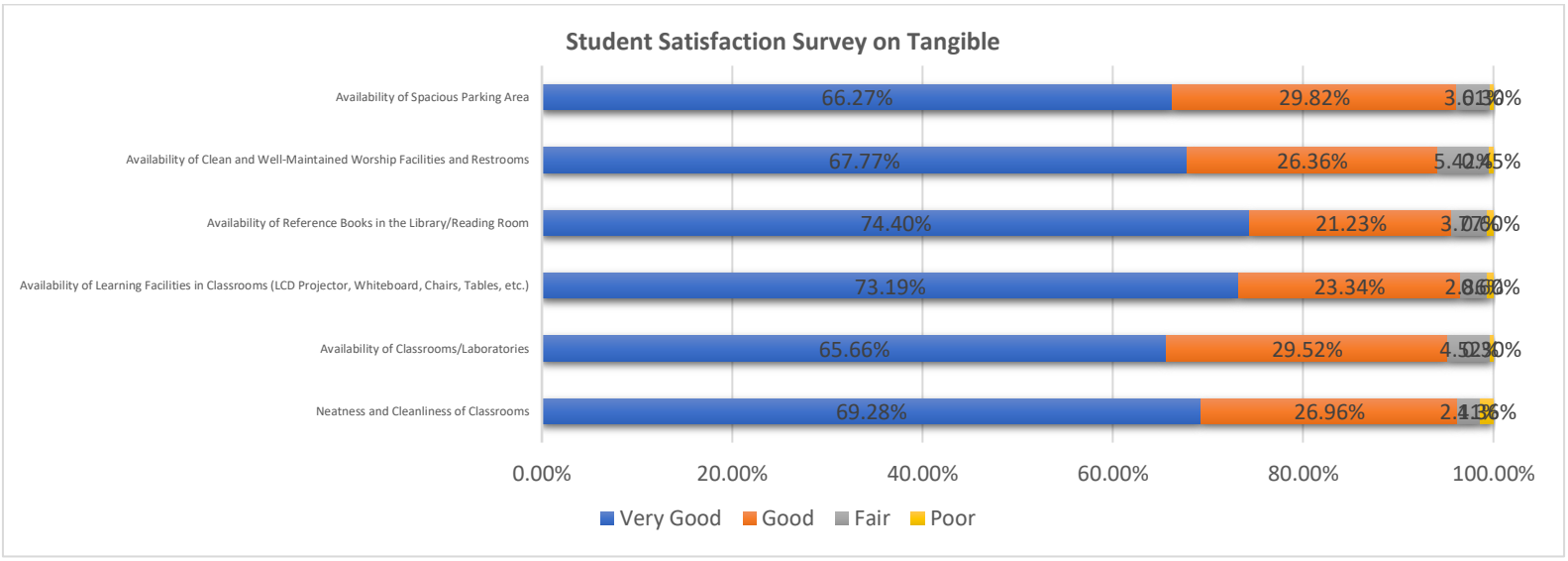
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Academic Problems are Consulted and Addressed by Academic Advisors	462	178	13	11	664	3.64	Very good
2	Friendliness and Courtesy of Academic Staff in Providing Services	502	144	17	1	664	3.73	Very good
3	Transparency and Measurability of the Assessment System	468	159	30	7	664	3.64	Very good
4	Academic Atmosphere	432	196	27	9	664	3.58	Very good
5	The Implementation of Sanctions for Students Who Violate Regulations is Enforced and Applies Equally to All Students	482	152	23	7	664	3.67	Very good
Average							**3.65**	Very good

Student Satisfaction Survey on Empathy



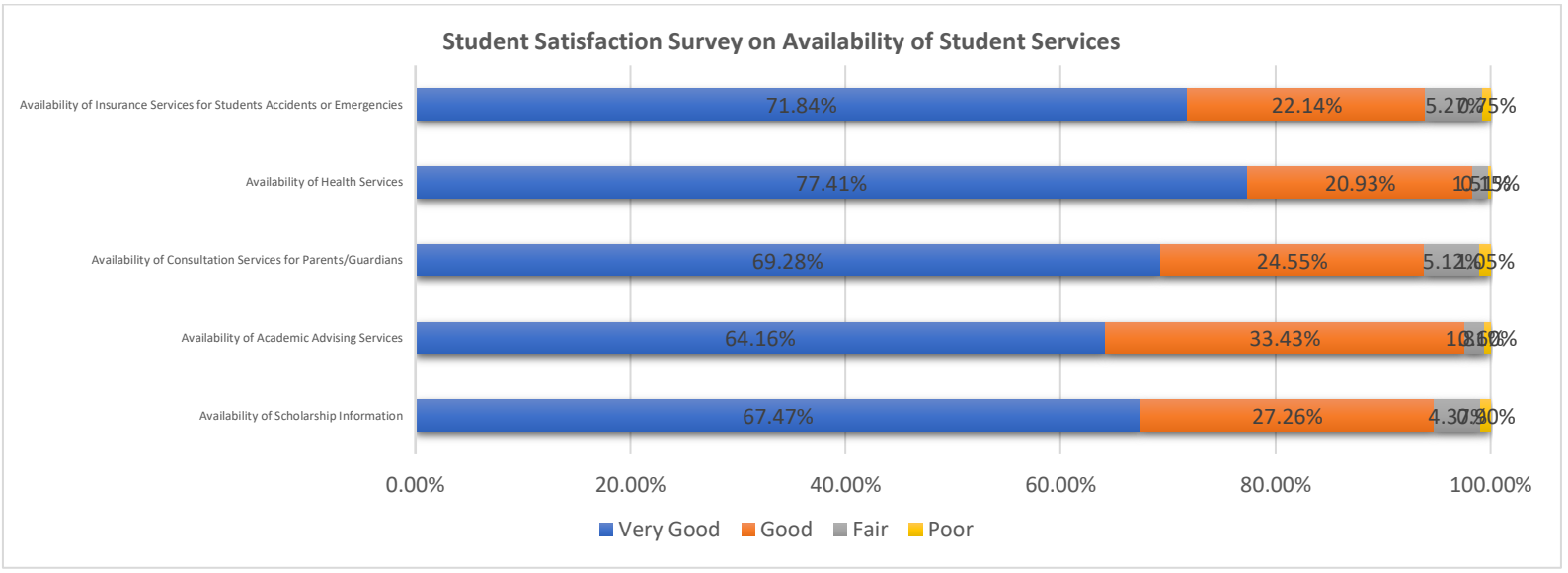
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Concern of Lecturers and Staff toward Student's Needs and Difficulties	401	218	39	6	664	3.53	Very good
2	Monitoring Process of Student Progress through Academic Advisors	447	193	18	6	664	3.63	Very good
3	Willingness of Lecturers to Assist Students Experiencing Academic or Course-related Difficulties	447	197	18	2	664	3.64	Very good
4	Faculty/Study Program Efforts to Develop Student's Interests and Talents	470	154	34	6	664	3.64	Very good
Average							**3.61**	Very good

Student Satisfaction Survey on Tangible



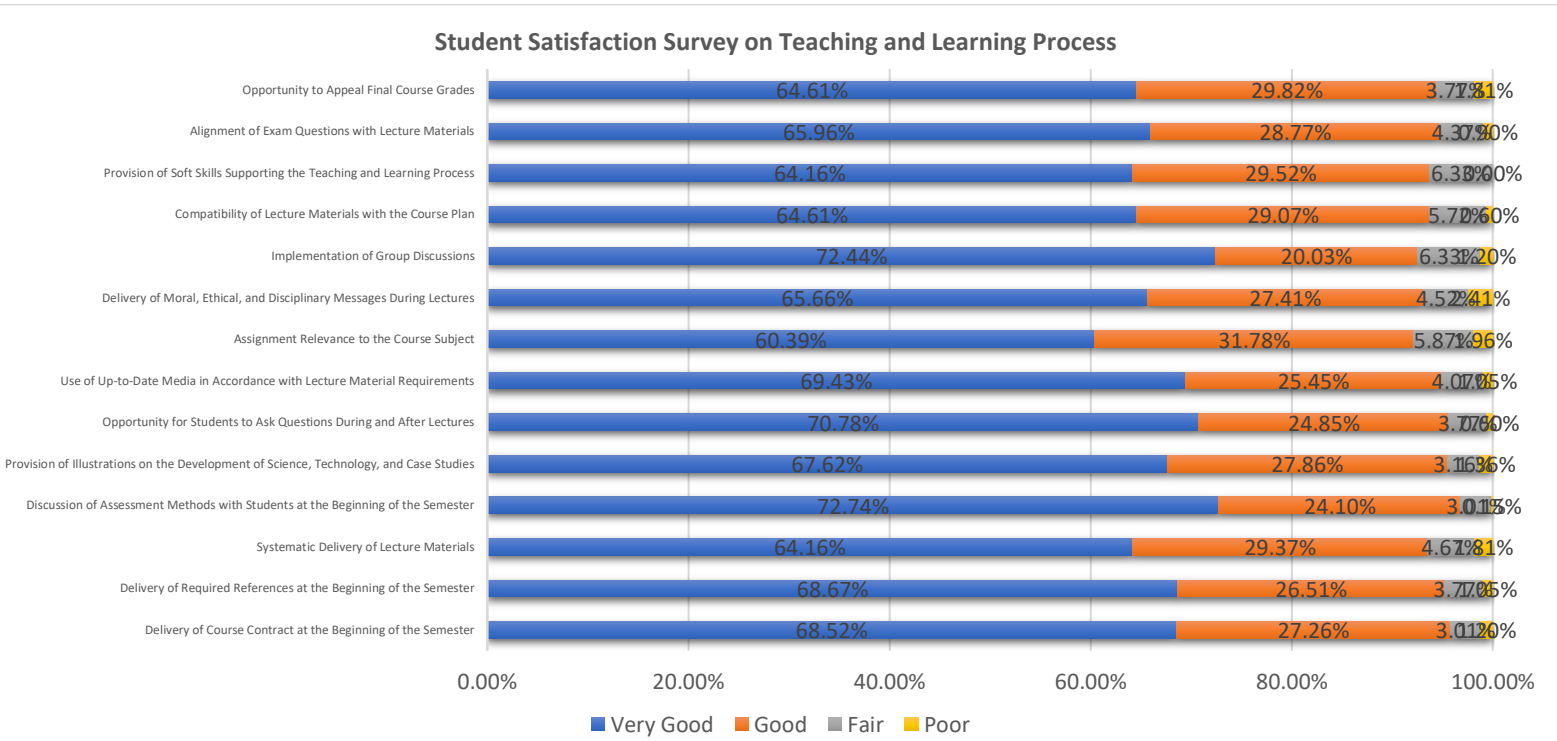
No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Neatness and Cleanliness of Classrooms	460	179	16	9	664	3.64	Very good
2	Availability of Classrooms/Laboratories	436	196	30	2	664	3.61	Very good
3	Availability of Learning Facilities in Classrooms (LCD Projector, Whiteboard, Chairs, Tables, etc.)	486	155	19	4	664	3.69	Very good
4	Availability of Reference Books in the Library/Reading Room	494	141	25	4	664	3.69	Very good
5	Availability of Clean and Well-Maintained Worship Facilities and Restrooms	450	175	36	3	664	3.61	Very good
6	Availability of Spacious Parking Area	440	198	24	2	664	3.62	Very good
Average							**3.64**	Very good

Student Satisfaction Survey on Availability of Student Services



No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Availability of Scholarship Information	448	181	29	6	664	3.61	Very good
2	Availability of Academic Advising Services	426	222	12	4	664	3.61	Very good
3	Availability of Consultation Services for Parents/Guardians	460	163	34	7	664	3.62	Very good
4	Availability of Health Services	514	139	10	1	664	3.76	Very good
5	Availability of Insurance Services for Students Accidents or Emergencies	477	147	35	5	664	3.65	Very good
Average							**3.65**	Very good

Student Satisfaction Survey on Teaching and Learning Process



No.	Statement	Survey Results				Total Respondents	Average	Criteria
		Very Good	Good	Fair	Poor			
1	Delivery of Course Contract at the Beginning of the Semester	455	181	20	8	664	3.63	Very good
2	Delivery of Required References at the Beginning of the Semester	456	176	25	7	664	3.63	Very good
3	Systematic Delivery of Lecture Materials	426	195	31	12	664	3.56	Very good
4	Discussion of Assessment Methods with Students at the Beginning of the Semester	483	160	20	1	664	3.69	Very good
5	Provision of Illustrations on the Development of Science, Technology, and Case Studies	449	185	21	9	664	3.62	Very good
6	Opportunity for Students to Ask Questions During and After Lectures	470	165	25	4	664	3.66	Very good
7	Use of Up-to-Date Media in Accordance with Lecture Material Requirements	461	169	27	7	664	3.63	Very good
8	Assignment Relevance to the Course Subject	401	211	39	13	664	3.51	Very good
9	Delivery of Moral, Ethical, and Disciplinary Messages During Lectures	436	182	30	16	664	3.56	Very good
10	Implementation of Group Discussions	481	133	42	8	664	3.64	Very good
11	Compatibility of Lecture Materials with the Course Plan	429	193	38	4	664	3.58	Very good

12	Provision of Soft Skills Supporting the Teaching and Learning Process	426	196	42	0	664	3.58	Very good
13	Alignment of Exam Questions with Lecture Materials	438	191	29	6	664	3.6	Very good
14	Opportunity to Appeal Final Course Grades	429	198	25	12	664	3.57	Very good
Average							**3.60**	Very good